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April 22, 2008

AGENDA ITEM 8

TO: MEMBERS OF THE BENEFITS AND PROGRAM ADMINISTRATION COMMITTEE

I. SUBJECT: Enterprise Transition Management Project

Update

II. PROGRAM: Administration

III. RECOMMENDATION: Information Only

IV. ANALYSIS:

BACKGROUND

The Enterprise Transition Management (ETM) project was established to prepare CalPERS employees for the significant workforce transitions associated with:

- Implementing the new Pension System Resumption (PSR) project
- Shifting to more analytical work responsibilities, and
- Changing the interaction between employees and customers as a result of providing members, employers, and business partners with self-service oriented tools

ETM is responsible for managing the many organizational, people, and process changes before, during, and after the PSR implementation.

On a prospective basis, an oral report and update regarding overall project status will be provided to this committee monthly. This ongoing communication will address six focus areas:

- 1) Goals Alignment
- 2) Project Governance
- 3) Schedule
- 4) Scope and Cost
- 5) Quality of Delivery
- 6) ETM-Related Projects

V. STRATEGIC PLA	١	V	ľ
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This item is not a specific product of the Strategic Plan but is part of the regular and ongoing workload of ETM.

VI. RESULTS/COSTS:

There are no additional costs associated with this information item.

KRISTIE SANTOS, Chief
Enterprise Transition Management Project

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